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TO FAX NO. 571-273-8300

Attorney Ref: 3282-C-2-Z
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:
Chang Lim et al Art Unit 2155
Application No. 10/796,051 Examiner: Bharat Barot
Filed: March 10, 2004
For: INTERNET-ENABLED SERVICE MANAGEMENT SYSTEM AND METHOD

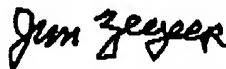
Re: "Authorization to Act in a Representative Capacity"

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Attached hereto is an executed "Authorization to Act in a Representative Capacity" naming the undersigned in the above-identified application.

Respectfully submitted,



Jim Zegeer, Registration No. 18,957
Attorney for Applicants

Suite 108
801 North Pitt Street
Alexandria, VA 22314
Telephone: 703-684-8333

Date: April 11, 2006

CERTIFICATE OF TRANSMISSION/MAILING

I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below:

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Jim Zegeer

Date: April 11, 2006

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Sample Form (09-04)

AUTHORIZATION TO ACT IN A REPRESENTATIVE CAPACITY

In re Application of:	LIM, Chang et al.		
Application No.	10/796,051		
Filed:	March 10, 2004		
Title:	INTERNET-ENABLED SERVICE MANAGEMENT SYSTEM AND METHOD		
Attorney Docket No.	16564-US-CONT	Art Unit:	2155

The practitioner named below is authorized to conduct interviews and has the authority to bind the principal concerned. Furthermore, the practitioner is authorized to file correspondence in the above-identified application pursuant to 37 CFR 1.34:

Name	Registration Number
Jim Zegeer 801 N. Pitt Street, #108 Alexandria, Virginia 22314-1765 U.S.A. Telephone: (703-684-8333)	18,957

This is not a Power of Attorney to the above-named practitioner. Accordingly, the practitioner named above does not have authority to sign a request to change the correspondence address, a request for an express abandonment, a disclaimer, a power of attorney, or other document requiring the signature of the applicant, assignee of the entire interest or an attorney of record. If appropriate, a separate Power of Attorney to the above-named practitioner should be executed and filed in the United States Patent and Trademark Office.

SIGNATURE of Practitioner of Record

Signature	<i>Mark Budd</i>	Date	Jan, 3, 2006
Name	S. Mark Budd	Registration No., if applicable	53,880
Telephone	613-236-9561		

This form offers a sample or suggested format for an authorization for an agent. See MPEP § 713.05 for more information. This sample form is not an OMB officially approved form.

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